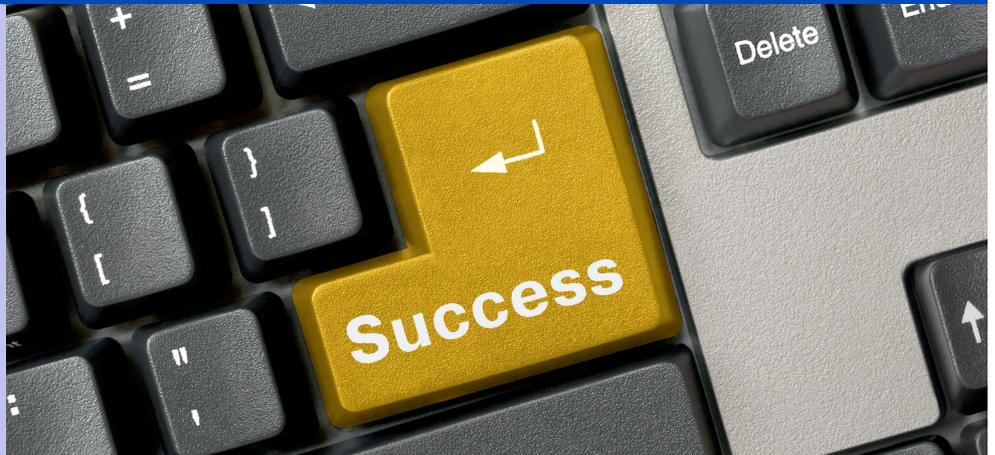




## TECH-TALK IN THIS ISSUE

- Anti-Virus - Our top 3
- Follow Us on Twitter
- Satellite broadband
- Competition time!
- Focus On : DOMAIN NAMES
- End of Support - XP & Office 2003
- IT Support Helpdesk



### Have you got adequate Anti-Virus protection in place?

No matter how many times we tell people, how many times we recount horror stories of clients losing data or more recently being ransomed to regain control of their own data, we continually find companies without adequate Endpoint & Server Security software. Everyone wants to keep costs to a minimum but we feel this is one area you cannot ignore. Complete data loss or days of downtime due to a virus infection or malicious software does not happen every day but the day it does will be a very long one for you and your IT company... Trust us, we know! Worse still, the cost of recovery from an outbreak or infections is always significantly higher than the cost of Endpoint Security Software. Over 90% of infections or system exploits are undertaken via known security vulnerabilities. Not having adequate Anti-Virus/Endpoint Security leaves the door wide open, putting your data at serious risk.

We have developed partnerships with 3 leading vendors, each one we feel has individual benefits depending upon the budget of a project and more specifically the environment in which it will be installed. If your software is due for renewal shortly or you have no Endpoint Security in place, get in touch and we can discuss your needs.

#### Sophos SOPHOS partner program Endpoint Protection

Price	£ £ £
Management	4 / 5
Security	5 / 5
Ease of Deployment	4 / 5
Resource Usage	4 / 5

**Additional Benefits:**

- File encryption
- Anti-Virus & Anti-Spam for Exchange

#### ESET eset Endpoint Solutions

Price	£
Management	3 / 5
Security	5 / 5
Ease of Deployment	3 / 5
Resource Usage	5 / 5

**Additional Benefits:**

- Low Cost
- Remote Management
- Ideal for virtual environments

#### Kaspersky KASPERSKY Endpoint Security

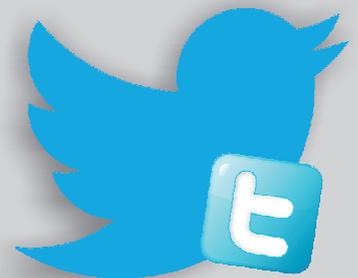
Price	£ £
Management	5 / 5
Security	5 / 5
Ease of Deployment	3 / 5
Resource Usage	3 / 5

**Additional Benefits:**

- Excellent management console

### Are you following us?

If you want the most up to date IT News then you should be following us on Twitter!



[twitter.com/CliveOwenTech](https://twitter.com/CliveOwenTech)

### Struggling with slow Broadband?

Why not consider Satellite Broadband?

With speeds up to 20MB downstream & 6Mb upstream this could be the answer you are looking for. Prices start at £30/month.

**Contact us for details:**  
01325 349 686



## COMPETITION

### Win a case of Wine!

How many IT terms & words can you identify in this wordsearch?

Words can run in any direction, up, down, left, right & diagonal. Highest number of words wins. In the event of a tie, names will be drawn at random.

**Send your entries to:**  
support@cliveowenit.co.uk

Please supply a list of words found in addition to a scan of the circled puzzle!

T&Cs apply.

ENTRIES IN BY 5pm 21st Feb 2014

M O U S E Z I I U P S  
O A D S L A P P T M X  
D M L K E Y B O A R D  
E A P W R S K C B D U  
M P E M A I L D L Z O  
A S I A M R C V E I L  
L A P T O P E D T P C

## FOCUS ON : Domain Names News

The internet name space is about to change.

Over the past 20 years we have become accustomed to .co.uk & .com domains, it has become part of our everyday lives but all of this is about to change. It is becoming more and more difficult to find a domain that is suitable due to the sheer number of registrations. As a result of this ICANN, who govern the internet namespace, embarked upon a program to release 1000's of new domain suffixes to refresh the domain market place. The focus now being on the service you offer combined with your name.

**For example:** Clive Owen & Co LLP share their name with a well known actor. The new domain release will eventually include both .accountant and .actor. Both parties will be able to own their own [cliveowen](#). domain name with their relevant domain suffix, [cliveowen.accountant](#) and [cliveowen.actor](#).

The release of these domains names is being done very slowly. Companies wishing to manage these registrations have to pay \$185,000 per domain suffix for the sole rights to manage these suffixes. They will then allow accredited partners such as 123-reg, 1&1 and UKREG for example to resell registrations. Don't run off to 123-reg.co.uk too quickly as the new domains are in the 'early release' phase and current 'early release' prices are in the region of \$1200 per registration. These new domain names will go into 'general sale' later this year at hopefully much lower prices.

Pre-registration is available with most registrars, any conflicting pre-registrations will be converted to an auction where the highest bid wins.

**PLEASE NOTE:** Nobody can guarantee availability of your registration as the owner of the new gTLD (generic Top Level Domain) may decide not to issue registrations for their new gTLD and retain exclusive ownership.

### Examples of the new Domains:

[.business](#) | [.technology](#) | [.hotel](#) | [.restaurant](#) | [.london](#)  
[.solar](#) | [.school](#) | [.education](#) | [.charity](#)

The new domains signal a change on the internet. Using these new domain names will enable everybody to be directly linked to the service or sector they operate within. Whilst this is fantastic for Search Engine listings such as Google, it does pose problem however for companies who operate in multiple sectors as only the .company domains would be suitable.

**For further information don't hesitate to get in touch with a member of our team!**

## End of support for XP & Office 2003.

### Are you ready?

Windows XP and Office 2003 will reach end of support on **8 April 2014**, following which Microsoft will not provide hot fixes, product updates, and most critically, security patches for Windows XP and Office 2003.

### What does that mean?

- Unsupported platform
- Un-patched security bugs
- End of hardware support
- Complex upgrade path

If you are using XP or Office 2003, you need to start your migration process now to supported products such as Windows 8 Professional and Office 2013.

### We are offering a **FREE IT HEALTHCHECK...**

**Get in touch to find out if your business is at risk!**



**COUNTDOWN**  
8th April 2014



CLIVE OWEN  
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CLIVE OWEN & Co LLP  
CHARTERED ACCOUNTANTS & BUSINESS ADVISERS

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## IT Support HELPDESK

In order to streamline support requests and better serve you, we utilize a support ticket system. Every support request is assigned a unique ticket number which you can use to track the progress and responses online.

Whether you require remote or telephone support, we are only a click away!



**SUPPORT**  
& **HELPDESK**

Click here TO SUBMIT A SUPPORT TICKET